



## **The Tibby Olivier Pledge**

One of the most important things about keeping our brand as strong and consistent as Tibby Olivier is our trust to rely on you, our professional therapists, to support one another, help and guide and to make the best possible impression on your clients, which is why we ask you to take the Tibby Olivier Pledge.

The Pledges are below. Please read them, sign them and let them guide you in your endeavours as a true beauty professional

### **I pledge that:**

I will always follow the full procedure of any Tibby Olivier treatment so that my clients can enjoy the full Tibby Olivier experience

I will only ever use Tibby Olivier Branded products, and will never be tempted to use inferior imitations

I will endeavour to meet my client's expectations by understanding the results they want and to be honest if they are not suited to any treatments

I will always seek to exceed my clients expectations by only recommending the Tibby Olivier products that will be of most benefit to them

I will ensure that my clients receive the best pre and aftercare instructions I can give and if advice for rebooking is required, I will give to the best of my ability

I will never stray from the brand guidelines, terms and conditions of use for the Tibby Olivier brand imagery and logo and will always present the brand and myself in the most professional manner possible

I will at all times, support my fellow therapists, join the Tibby Olivier support group and be a good and loyal advocate for the Tibby Olivier Brand

**Congratulations** you are a Tibby Olivier Therapist

Please sign below and return to your trainer or to head office.

By signing this form you are agreeing to abide by the Tibby Olivier terms and conditions

Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

Trainer \_\_\_\_\_

Salon \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Email \_\_\_\_\_

Telephone \_\_\_\_\_

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